FEDERAL ACQUISITION

NASA SEWP VI Ordering Guide

SEWP Overview

NASA's Solutions for Enterprise-Wide Procurement (SEWP) VI is a Government-Wide Acquisition Contract (GWAC) that provides federal agencies and authorized contractors with a streamlined, compliant, and efficient vehicle for acquiring Information Technology, Communications, and Audio-Visual (ITC/AV) products and services. Available to all federal agencies, SEWP VI supports a broad range of technology solutions and services through a competitive, best-value ordering process.

SEWP VI offers flexible contract types, rapid order processing, and access to the latest commercial technologies and IT services. Through the contract's fair opportunity process and online acquisition tools, agencies can efficiently obtain quotes, compare solutions, and place orders while meeting applicable federal procurement requirements.

As a SEWP VI contract holder, iWorks Corporation is committed to delivering responsive customer support, innovative technology solutions, and exceptional service to help federal agencies achieve their mission objectives.

About iWorks

For more than 25 years, iWorks Corporation has delivered innovative technology, cybersecurity, program management, and mission support solutions to federal agencies. As a trusted government partner, iWorks helps customers modernize operations, strengthen security, improve performance, and achieve mission objectives through tailored, results-driven solutions.

Through our NASA SEWP VI contract, iWorks provides streamlined access to a broad range of Information Technology, Communications, and Audio-Visual (ITC/AV) solutions and services. Our commitment to quality, responsiveness, and customer success enables agencies to acquire and implement technology solutions efficiently and effectively.

Our mission

Deliver innovative solutions and exceptional service that empower our customers to achieve their missions efficiently, effectively, and securely.

YOUR ACQUISITION REFERENCE

Contract information

Awarded Categories

Category	Contract number
B	80TECH26D1266
C	80TECH26D0953

PERIOD OF PERFORMANCE

November 1, 2026 through October 31, 2036

Contract Holder

NASA SEWP VI Contract Holder

UEI ZGHSJN13NVZ5

CAGE CODE 4Q7A1

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1889 Preston White Drive, Suite 100
Reston, VA 20191

PHONE
703-636-6777

WEBSITE
www.iworkscorp.com

FAX
866-574-2310

Program Support Contacts

Program Manager
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SEWP Helpline
301-286-1478
help@sewp.nasa.gov

SEWP Helpline hours: Monday to Friday, 7:30 AM to 6:00 PM (ET) | www.sewp.nasa.gov

Core Capabilities

- IT Modernization
- Cybersecurity
- Cloud Solutions
- Agile Software Development
- Data Analytics
- Systems Engineering
- Program Management
- Technical and Mission Support Services

iWorks CORPORATION

NASA SEWP VI Solutions for Enterprise-Wide Procurement Contract Holder

FROM REQUIREMENT TO DELIVERY

Ordering process

Plan & compete (Steps 1–3) Order & deliver (Steps 4–6)

01

Identify Requirement

The customer develops requirements, funding information, and acquisition strategy.

CUSTOMER

02

Request Quotes

Quotes may be requested through the SEWP Quote Request Tool (QRT) or contact iWorks directly.

CUSTOMER

03

Evaluate Responses

The Government evaluates technical, pricing, and best-value factors.

GOVERNMENT

04

Issue Delivery Order

The ordering agency issues the delivery order citing the SEWP VI contract number, contract holder information, and required line-item details.

ORDERING AGENCY

05

Submit Order to NASA SEWP

Orders are forwarded to the SEWP Program Management Office for validation and processing before release to the contract holder.

SEWP PMO

06

Performance and Delivery

iWorks performs the work and provides ongoing customer support throughout execution.

iWORKS

Fair Opportunity

FAR 16.505(b)(1)

FAR 16.505(b) (1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding $10,000 and issued under multiple award contracts. The FAR states that the method to obtain fair opportunity is at the discretion of the Contracting Officer (CO) and that the CO must document the rationale for placement and price of each order. Using the SEWP online Quote Request Tool is the recommended method to assist in this activity and to augment the required decision documentation. The SEWP Quote Request Tool (QRT) will automatically include the Contract Holders within a selected Group or based on a suggested source.

SUPPORT THROUGHOUT YOUR ORDER

Warranty and technical support

iWorks is committed to providing responsive, high-quality support throughout the lifecycle of each SEWP VI order. We work closely with customers, manufacturers, software publishers, and service providers to ensure timely resolution of technical, warranty, and post-delivery issues.

Warranty Support

Products and services acquired through SEWP VI are covered by the applicable manufacturer, publisher, or service provider warranty. Warranty terms vary by product and solution and will be identified in the quote, proposal, or order documentation. Extended warranty and maintenance options may be available upon request.

For warranty-related inquiries, replacement requests, or warranty claim assistance, customers should contact the iWorks SEWP VI Management Team.

Technical Support

iWorks serves as a customer advocate and coordination point for technical support matters. We assist customers with issue identification, coordination with manufacturers or service providers, and escalation when necessary to ensure timely resolution.

Technical support services may include:

- Product troubleshooting assistance
- Software support coordination
- Incident escalation management
- Service performance issue resolution
- Maintenance and support contract support
- Order-related technical inquiries

Escalation Support

If an issue cannot be resolved through standard support channels, customers may request escalation through the iWorks SEWP Program Manager for additional attention and resolution.